



CHOOSING A HEALTH PLAN

10 reasons we're good for your business

1. COLLABORATIVE AND INNOVATIVE

Founded in 1996 by Dignity Health and NorthBay Healthcare, we partner with doctors and clinical providers to ensure access to quality care. That close relationship enables us to continually improve and offer innovative programs that support the health and wellness of all members.

2. FLEXIBLE ACCESS

Our HMO network includes major hospitals and medical centers, including thousands of trusted local doctors and specialists from **multiple** medical groups (not just one). The exceptional reputation of our clinical providers simply enable more choice for our members and your employees.

3. REGIONAL AUTONOMY

Our decision-making process is focused on our member's care, and so we don't get in the way of the patient-doctor relationship. And, when you need fast answers, we are here to provide solutions that best support your health care goals.

4. WELLNESS REDEFINED

As your healthy lifestyle partner, your employees may access programs, resources, and even virtual classes to keep active and fit, wherever they go. In addition, we've expanded disease management programs and virtual care options, so your employees have access to care whenever and where ever they live/work/play.

5. DEDICATED SUPPORT

Our dedicated and knowledgeable member services team treats your employees and their families with courtesy and respect at all times, and that's why our customer care ratings* are so high because of our outstanding member experience.

6. ROBUST PLANS + VALUED BENEFITS

You can always depend on essential health care coverage, with practical advice on staying healthy and ways to keep health care costs affordable. It's simple: comprehensive coverage with impressive benefits.

7. EASE OF ADMINISTRATION

It's simple—we're easy to work with. We care about our employer groups and members and make it our promise to be here for them, now and always. You can count on us to take care of our members, who take care of your business.

8. KEEP IN LINE WITH RATE TRENDS

We strive to provide stability and predictability by keeping annual rates competitive. Whenever possible, WHA's annual increases are minimal, while enhancing value. We continue to do this because as a non-profit, our benefit structure and close working relationships with our medical groups help keep your bottom line healthy.

9. ENGAGED IN THE COMMUNITY

WHA invests in the communities where we live and work. As a regional health plan, we're involved in our communities and support the organizations that you care about, often extending resources to members.

10. PREFERRED CHOICE

Finally, nearly 94% of our clinical providers and staff recommend* us to other physicians (and physician groups).

*Visit choosewha.com/quality to learn more about WHA's customer satisfaction ratings and annual provider survey results.